



TRAINING THAT DEVELOPS  
*REAL CAPABILITY*



**Quality Management Systems  
for Medical Laboratories (ISO  
15189, Process based approach)**

L006

# Quality Management Systems for Medical Laboratories (ISO 15189, Process based approach)

At present many hospital laboratories have implemented a quality management system in compliance with ISO 15189. This one day course examines the requirements of ISO 15189, its relevance in the day to day operation of a lab, interpretation of the requirements and the process based approach to auditing for compliance.

## Duration & Price

Duration: 1 day

Delivery mode: This programme is available In-Company

## Dates & Locations

*In-Company training programmes are customised for your organisations specific needs. Most In-Company training is now delivered virtually.*

## In-Company Training

Please [contact us](#) for more information on our In-Company training options

## What's covered?

Review of all sections of ISO 15189:2012 using slides and discussion groups to share examples and experiences of requirements, with particular reference to the process based approach

## Who should participate?

All medical laboratory professionals involved in the quality management process.

## What will I learn?

Participants achieve the following learning outcomes from the programme;

- Describe the main elements of ISO 15189
- Understand the process based approach
- Understand how ISO 15189 fits into the day to day operation of a lab

## How do we train and support you?

### **In-House Courses**

For In-House courses, the Tutor will contact the Course Organiser in advance to discuss the programme in more detail in order to tailor it specifically to the organisation.

### **Course Manual**

Delegates will receive a very comprehensive course manual.

## Tutors



**Kevina O'Donoghue**  
[View Profile](#)

## What Our Learners Say

We believe in excellence through transparency and continuous improvement. That's why we invite all our delegates to share their experiences on [CourseCheck.com](https://www.coursecheck.com), an independent platform dedicated to genuine, unfiltered feedback. Learner insights help us not only to enhance our training programmes but also empower potential learners to make informed decisions. Click on the link below to read firsthand experiences and testimonials from past learners.



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SQT provide a unique combination of high quality, accredited, practical training delivered by leading industry experts and supported by the most up to date learning technology and tools

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